

Abi Fenton Therapies

Reiki Training Terms and Conditions

Location: Oulton Institute, Oulton, Leeds, LS26 8SX

Please read carefully, by paying your non-refundable deposit for the Reiki Training course you are agreeing to these terms and conditions.

Service

Abi Fenton Therapies will provide a full days training (9.30am-3pm). This will include a theory and practical training and short lunch break of around 30mins. The training group has a maximum capacity of 6 participants.

Booking & payment

Booking is secured by making a non-refundable deposit payment of £50. This can be made online via my website <https://www.abifentontherapies.com/services> or via bank transfer. The rest of the course fees must be made 1 week prior to the training session.

Your place is not secured until the non-refundable deposit payment has been received.

There will be a max of 6 participants to allow for practice and attunements to take places as well as opportunities to ask questions and chat about your experiences.

Cancellation by yourself

In accordance with The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, you have the right to cancel this contract within 14 days without giving any reason. The cancellation period will expire after 14 days from the day after you made your booking online.

If you have booked on the course within the 14 day cancellation period, you have given your express consent for the service to be performed during this period. You still have the right to cancel up to the point at which you are attending the course.

To exercise the right to cancel, you must inform us of your decision to cancel this contract by emailing reflexologyreikihypnotherapyaf@gmail.com We will communicate to you an acknowledgement of receipt of such a cancellation on a durable medium (e.g. by email) without delay.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired. If you cancel this contract, we will reimburse to you all payments received from you using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement. If you requested to begin the performance of services during the cancellation period, you shall pay us an amount which is in proportion to what has been performed until you have communicated us your cancellation from this contract, in comparison with the full coverage of the contract.

Different terms apply to requests to move to a later course.

Cancellation by myself

If I need to cancel a training session due to ill health or any other reasons I will inform you ASAP and create a new date for the training to replace the one cancelled.

Client responsibility

Clients will understand that they will experience Reiki in their own individual way, therefore keeping an open mind throughout the training. You will keep the ethos of the training group positive and encouraging, by supporting other participants in a kind and courteous way, respecting that everyone has their own experiences and opinions.

Abi Fenton will always try to keep the group talk positive by encouraging participants to reframe their thoughts, or challenge thinking. But she will also respect that this is an opportunity for clients to express their feelings in a safe space.

Confidentiality

Please respect that the class training session is a safe space for participants to express personal information, feelings and thoughts. This should be respected and kept confidential unless the participant gives permission to share the information given within the group setting.

Privacy Policy

All information provided to book your sessions will be held within my online booking system which is stored on a password safe computer and system. No information will be shared unless required for the safety of the participant, due to safeguarding concerns. Email addresses will be added to my mailing system if agreed. Clients can unsubscribe at any time by clicking on the link in all emails.

Feedback

Abi Fenton is open to positive and constructive feedback. Please speak as soon as possible to Abi if you have any feedback to share so that she can take on board what has been shared.

Accepting terms and conditions

I accept that I have read and understood the terms and conditions for the Reiki training course I am attending, by clicking the corresponding box on booking.