

# Abi Fenton Therapies

## Reflexology or Reiki 121 session, Terms and Conditions

Location: Abi Fenton's treatment room, Methley

Please read carefully, by booking your sessions you are agreeing to these terms and conditions.

### Service

Abi Fenton Therapies will provide an hour-long session of Reiki or Reflexology.

Reiki session consist of a brief chat to discuss current health and focus of the session, followed by approx. 40-50min Reiki healing.

Reflexology sessions consist of hot towels, warming of the feet and approx. 45-50min reflexology treatment.

### Booking

Booking must be made via the website or with Abi in person at the end of your sessions.

### Fees

Abi Fenton will make you fully aware of the current fee for your session.

Your booking is not secured until payment has been received, either via the website [www.abifentontherapies.com](http://www.abifentontherapies.com) or via bank transfer.

### Cancellation by yourself

Please contact Abi to inform her if you cannot attend a session giving at least 24hrs notice.

You can then either receive a full refund or re-arrange your appointment to a new date.

No refund will be made if failure to give 24hrs notice or no-show occurs.

### Cancellation by myself

If I need to cancel a session due to ill health or any other reasons I will inform you ASAP and reschedule your appointment for you.

### Client responsibility

Clients will understand that they will experience reiki or reflexology in their own individual way. Every session could bring a different experience.

You will turn up for your session on time. Please do not arrive early as I use the time between sessions to clean the room, write up notes and prepare for the next session.

Please park responsibly on the road side around my house.

### Confidentiality

Abi will not diagnose any conditions during a session. Reflexology and reiki should not be used as an alternative to seeking medical advice. Abi will not claim to cure, diagnose or prescribe. She may give you some feedback at the end of the sessions, however the feedback she gives you does not reflect what healing has occurred during the session. You benefit the same if she feedback or not. Abi is guided by her intuition as to where to work during the session.

### Confidentiality

Abi will not share any of the information shared in the session. If she sees you locally she will say hello if you say hi to her and are happy to share how we know each other due to treatments you come for.

### **Privacy Policy**

All information provided to book your sessions will be held within my online booking system which is stored on a password safe computer and system. I will store notes and consultation forms within my locked filing cabinet. No information will be shared unless required for the safety of the client, due to safeguarding concerns. Email addresses will be added to my mailing system if agreed during the consultation form completed on booking. Clients can unsubscribe at any time by clicking on the link in all emails.

### **Feedback**

Abi Fenton is open to positive and constructive feedback. Please speak as soon as possible to Abi if you have any feedback to share so that she can take on board what has been shared. Please do not hold onto this feedback till your last session when nothing could be done to improve session experiences or discuss your feedback further.

### **Accepting terms and conditions**

I accept that I have read and understood the terms and conditions for my reflexology or reiki session by clicking the corresponding box on booking.